

For Immediate Release:

McAllister Towing leaves legacy system behind for HELM

McAllister Towing, one of the oldest, largest and most respected marine towing and transportation companies in the United States, is moving off of its legacy operations system for HELM, a maritime operations software system, developed by Edoc Systems Group Ltd.

HELM's operations module will allow McAllister to streamline their dispatching and invoicing processes in their largest port: New York. Afterward HELM will be rolled out across McAllister's remaining 11 ports along the US East Coast and the Caribbean over the course of 2010.

According to **Andrew McAllister, Vice President and Managing Director of IT** at McAllister Towing, "We chose Edoc's HELM system because of their experience with multi-port ship docking operations, and their willingness to tailor their system to our specific needs as part of their customization process. They also changed the user interface to closely match our old system. This is not common practice but we requested it as part of our change control process. With that said we could not be happier with Edoc's customer service."

Due to changes in regulatory requirements and a need for more efficient and accurate processes, many legacy software systems are having difficulty adapting to changes, putting more pressure and time constraints on internal staff.

Paul Cyr, Sales Manager at Edoc adds that HELM is the ideal system for those who are considering a legacy system change "Our HELM system allows our customers to make decisions based on timely, relevant information—making complicated processes simple and clearing the way to spend time on more important aspects of their business," says Cyr. "What's more, we customize all of our software to our customers' needs, so they don't have to worry about adjusting to a new system. It adjusts to them."

About Edoc: Edoc Systems Group, located in Victoria, BC Canada, was founded in 1999 and delivers complete information management solutions for the marine commercial transportation industry. Edoc's flagship product - HELM Marine Operations Software - centrally stores operational, billing, crewing, payroll, maintenance, inventory, and purchasing data for marine-based fleets in order to minimize data entry, streamline data flow, and improve overall operational efficiency.

Also included in their software suite is an Onboard Communication module and a Customer Data Transfer service. Edoc helps companies in many areas of marine transportation such as ship docking, pilotage, barging, and log transportation. The company can be contacted toll free at 1(866) 344-3362 or on the web at www.edocmarine.com.

About McAllister Towing & Transportation: McAllister Towing has been providing reliable safe and environmentally responsible services to its customers at a great value since Captain James McAllister founded the company in 1864. Their success and reputation can be credited to their people – some of the industry's most knowledgeable, experienced and innovative. McAllister's areas of business operations include Ship Docking, General Harbor Towing, Coastal Towing, LNG Terminal Services, Bulk Towing and Specialty Towing. For a list of the ports served or its services please visit: www.McAllistertowing.com .

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